

IQ PANEL 4 - 4.1.1 SOFTWARE UPDATE - RELEASE NOTES AND INSTRUCTIONS

TSB #: 220524

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RE: IQ PANEL 4 - 4.1.1 SOFTWARE UPDATE
RELEASE NOTES & UPDATE INSTRUCTIONS

Release Notes:

Fixes/Improvements:

- 4.1.1 contains a critical bug fix relating to panel cellular connectivity. This critical bug fix will be pushed automatically to all IQ4 accounts.
- Depending on carrier, some panels will automatically reboot a second time as part of applying this patch.

Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 4.0.0 or higher and connected to Wi-Fi to install this update wirelessly.

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch *iqpanel4.1.1* then touch OK
- 6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.