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| **Fout Code** | **Bericht** | **Oorzaak** | **Actie** |
| 01-00 | AV087\_ERR | Chip issue on the main board | If this shows many times, RMA is recommended. |
| 02-001 | AV087\_BUF\_FULL | Recording data transmission issue | Replace with new HDD or SATA cable. |
| 03-001 | AV087\_BUF\_EMPTY |
| 04-001 | IDE\_ERR |
| 05-001 | SCAN\_DISK |
| 12-001 | MCU\_ERR\_MSG | A WatchDog program activates when there might be recording problems, such as missing recording, connector falls or network attacks. Also could be the problem of HDD | If this shows many times, there might be hardware problem. RMA is recommended. |
| 13-001 | MCU\_ERR\_CRACH | Microcontroller issue | RMA is recommended. |
| 14-001 | N/A | No burn-in model program or issues on security IC. | RMA is recommended. |
| Symptom: This message will pop up within 1 minute after NVR booting up and not able to control any more. |
| 15-001 | LOCK\_IP\_ADDRESS | IP address is locked due to incorrect password entering 3 times. | N/A |
| 18-000 | System busy | CPU loading is too high | Lower the FPS and resolution to reduce the loading. |
| 190-000 |  |  |  |
| 20-000 |  | WAN/LAN got problem, the data keeps looping and can't get in /out |  |